

# NINJA INTEL DROP: Mini Case Study

Anonymous Case Studies. Verified Results.

## THE ORGANIZATION

- **Type:** Publicly Traded National Commercial Bank
- **Size:** 52,000+ employees
- **Revenue:** \$20B+
- **Tax Software:** ADP Smart Compliance
- **Team:** Payroll + Corporate Tax Departments

## THE COMPLIANCE CHALLENGE

- Massive sequential/duplicate notice backlog
- Filing mismatches caused refund delays
- Audit findings uncovered workflow risk
- Manual tracking and siloed credentials
- Disrupted internal tech resource left workflows broken

## THE NINJAFIED FIX

“We had notices coming in from everywhere—and Excel wasn’t cutting it.”  
— Payroll Tax Analyst

- Deployed OCR-powered intake and auto-linking
- Integrated amended return workflows
- Cleaned up historical notice data
- Built governance for assignments & SOD
- Created full visibility across 100 users in Corporate Tax and Payroll

## REAL RESULTS IN 60 DAYS

Within their first 60 days, users were already praising the platform’s speed, visibility, and stress-reduction in real-time NPS surveys.

- **Clarity:** Backlog cleared
- **Time Savings:** 300+ hours recovered
- **Governance:** Audit gaps closed
- **Faster Refunds:** Recovered agency overpayments
- **Risk Avoidance:** \$75K+ in P&I prevented
- **Total Impact:** \$2M+ in compliance value

“We no longer dread the mailbox.”

—VP, Payroll Tax Manager

Every team we help says the same thing: “Why didn’t we do this sooner?”